

Test 1 General Under Age Sales Prevention Test

1. Give 2 ways you can establish a buyer's age?
 - A. Passport and National Insurance Card
 - B. PASS accredited proof of age card & photo driving licence
 - C. National Insurance Card & paper driving licence
2. Give an example of a document that is not sufficient to establish a buyer's age
 - A. Birth certificate
 - B. Photo driving licence
 - C. Passport
3. If a buyer cannot prove his/her age, what should you do regarding age restricted products?
 - A. Refuse the sale and enter in the refusals log
 - B. Sell the goods, but only this once
 - C. Ask the customer's friend to vouch for his/her friend
4. Young people attempt to buy age-restricted products. What can you do to prevent the sale?
 - A. Tell them you can only sell the goods when the boss isn't around
 - B. Ask for suitable proof of age
 - C. Make the sale providing no other customers are around
5. A young person attempts to buy an age-restricted product but has no proof of age. The buyer insists she/he is the proper age. You refuse the sale. How can you advise the buyer regarding future purchases?
 - A. Advise the customer to obtain a PASS accredited proof of age card
 - B. Tell the customer to clear off
 - C. Ask if his/her friend can guarantee the purchaser's age
6. How can you judge a person's age if the person has no proof of age?
 - A. Ask the purchaser for his/her age
 - B. Hazard a guess and hope for the best
 - C. You can't. Ask the person for an acceptable proof of age
7. How can you tell if a proof of age card has PASS accreditation?
 - A. Look for the hologram
 - B. It must be genuine as the card cannot be copied
 - C. Fake ID cards do not exist
8. Someone who you believe to be under 21 is trying to buy an 18 age restricted product. What should you do?
 - A. Believe what the customer tells you is correct
 - B. Ask the purchaser to provide satisfactory proof of age
 - C. Make the sale, but only this once
9. A child enters the premises with a letter from his/her mother asking to buy an age restricted product. What action should you take?
 - A. Write on the letter that you've made the sale this once but next time the mother should come along
 - B. It must be a genuine letter as kids don't create false letters
 - C. Refuse the sale, write nothing on the letter
10. What is the minimum legal age to buy alcohol?
 - A. 16
 - B. 18
 - C. 21

11. *What is the minimum legal age to buy tobacco products? (cigarettes, rolling tobacco, cigars)*
- A. 14
 - B. 16
 - C. 18
12. *What is the minimum legal age to buy butane lighter refills?*
- A. 14
 - B. 16
 - C. 18
13. *It is illegal to sell substances to people if you believe the substance or its fumes will be inhaled. What age restriction applies?*
- A. 16
 - B. 18
 - C. 21
14. *How old do you have to be to buy adult fireworks?*
- A. 21
 - B. 16
 - C. 18
15. *What is the legal age limit to buy a knife (except for folding pocket knives with blades less than 3 inches long)?*
- A. 16
 - B. 17
 - C. 18
16. *What is the minimum legal age limit to buy or sell a national lottery ticket or scratch card?*
- A. 18 for both
 - B. 16 for both
 - C. 16 to buy – no age-restriction on selling
17. *When selling or hiring video tapes, DVDs and some computer games, what are the age restrictions that apply to BBFC classifications?*
- A. 12, 15 and 18
 - B. 15, 18 and 21
 - C. 10, 15, and 20
18. *What is the age restriction applicable to spray paint?*
- A.18
 - B.15
 - C.16
19. *What is the minimum legal age required to buy petrol?*
- A. 12
 - B. 18
 - C. 16