

get

**SCAM
WISE**

They're just
out to get your
money.

**Don't fall
for it!**

I'm doing a
survey...

You're already
a winner! Send
us £10 today
to claim your
prize!

You've
got a loose
tile on your
roof!

We're only in
the area today
and have a
special deal!

We're working
for the council
and have some
spare tarmac
left over...!

**SCAM
WISE**

Southwest

A campaign by
Trading Standards in
South West England
to help stop people
being conned by
rogue traders.

be
SCAM
WISE
about door
step sales

Protect yourself!

Avoid the rogues. Trading Standards say **don't deal with doorstep traders.**

- Don't open the door to strangers - use a spy-hole or window to check who is calling.
- If you're expecting a caller by appointment, use your door chain and check their identification.
- Don't have work done by someone coming uninvited to your door. **Ask friends or relatives to recommend reputable local traders.**
- Most contracts made with a trader at your home have a cooling off period. Call Consumer Direct on 08454 04 05 06 for advice.
- If you ask a cold caller to leave and they refuse, it is a criminal offence. **Call the police.**

"Stay safe."

Stay Out Stranger

Always check who's at the door

IF you're not sure, **DON'T OPEN THE DOOR**

Expecting a caller? Door chain on & check I.D.

"Stay Out
Stranger"

**...and keep all
doors locked!**



get
SCAM WISE about
telephone
scams

**Say ‘no thank you’ and
hang up if**

- The company phones you out of the blue.
- You’re asked to part with money in advance.
- They use high pressure sales tactics to confuse you.



**Tear it up & recycle if
the letter contains**

- Addresses that are PO box and suite numbers or based abroad.
- A request to send money.
- A request for your bank account details. Report it to your bank.
- An instruction to call a telephone number beginning 09.

be
SCAM WISE

**about postal
scams**





Reduce junk mail and phone calls through the following services, which are absolutely free!

Mailing Preference Service 08457 034 599

or see their website: www.mpsonline.org.uk

Telephone Preference Service 08450 700 707

or see their website: www.tpsonline.org.uk

E-mail Preference Service

Website: www.e-mps.org

Fax Preference Service 08450 700 702

or see their website: www.fpsonline.org.uk

Once you are on their list, unsolicited phone calls and mail shots will be reduced.

There are also leaflets giving more detail about **doorstep, internet, mailing and telephone** scams.

Window stickers and book marks and a detailed booklet about being scamwise are also available.

**If you think you have been a victim of a scam contact
Trading Standards and Consumer Direct
telephone 08454 04 05 06
or log onto www.consumerdirect.gov.uk**



funded by government

Consumer Direct is delivered in partnership with the Office of Fair Trading and local authority Trading Standards across the South West of England.

